

## **About mPHATEK Systems**

We are Making IT Reliable, Scalable & Powerful



#### **Industry Focus**

Banking and Financial, Manufacturing, Insurance, Real Estate/ Construction, Defense & Government, Travel, **Logistics & Retail** 

#### 100+ Customers

Fortune 500 Enterprises, SMBs, Defense &

Government











10+ Years in Business

Excellence in Innovation

**600+ Consultants** & Growing

#### 5+ Countries With Our Global Offices

India | UAE | South Africa | Canada | USA

Partnerships & Accolades

















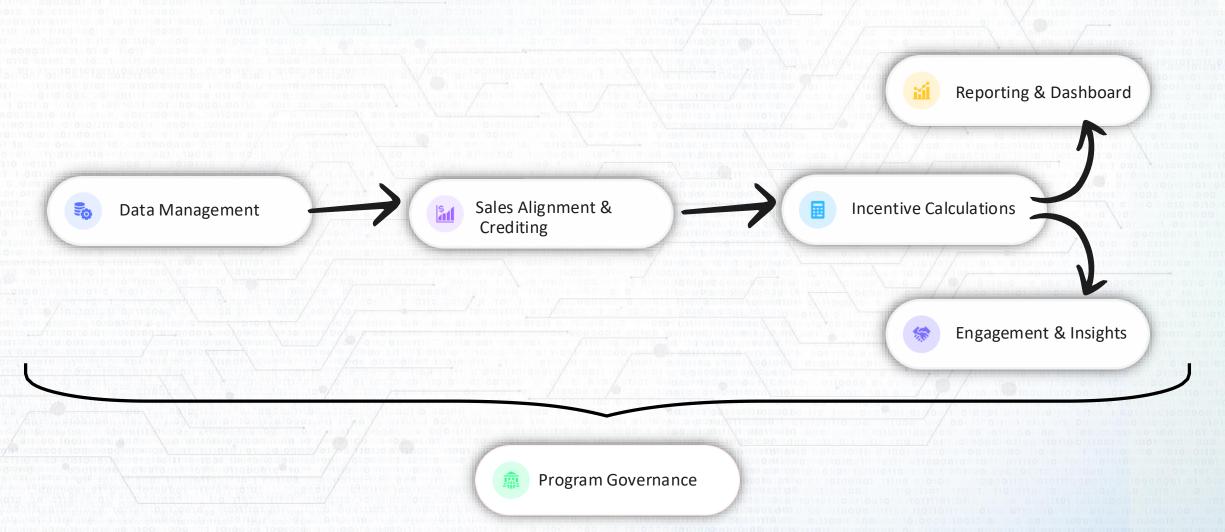


## How is incentive automation structured?



**Incentive Program Automation** 

Structuring all concerns of incentive automation under the following heads helps understand and organize your incentive programs better



## **INCENTIVATE Product Features**



- ☐ Full featured zero-compromise sales commission and incentive automation solution with embedded process intelligence and business workflow for all roles and channels
- Omnichannel performance360 for on-the-fly performance tracking and personalized insights delivered through mediums like Slack, Whatsapp, Mobile App, etc.
- Embedded AI powered language model to support datadriven, human-centered, empathetic personalized coaching

- Built-in plan modelling capability with visual dashboards to understand impact of plan changes
- ☐ Stunning visual reports and dashboards with what-if calculators to align and engage your workforce
- Personalized communication using activity and performance data. Organized feedback using a variety of coaching frameworks such as SWOT, GAP Analysis, Competency-based, etc.







Actionable Insights & Visual Reports



Personalized Sales Coach



Superfast Change Management

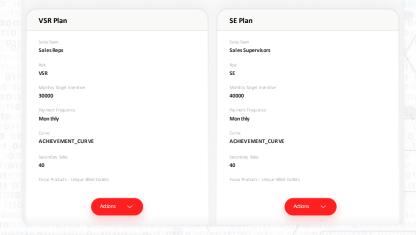


Multi-level Workflows

## **Incentivate Automation: Capabilities**







# Advanced Sales Crediting interface with validations validations



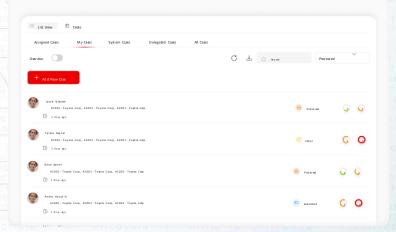
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	DING C	_	
	52c-a827-a36a7c75d99	1	APPROVE ^
100	<b>7730</b> Initial Target	96614 Total Final Target	6884 Excess
ep Name	Rep ID	Previous Quarter Sales Initia	al Target Final Target
Cristin	SR0611	₹37,691 ₹38	3,116 45000

# Admin dashboards for simplified administration administration



# Program governance through standard business business workflows



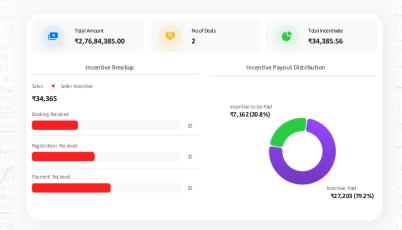
# **Reporting and Insights: Capabilities**

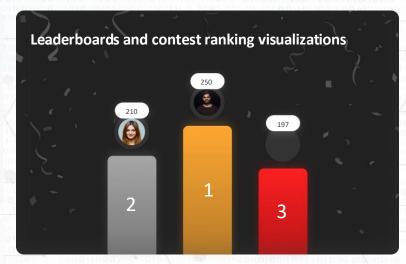


#### Workflow compliance metrics

	Employee No.	Employee Name	Head & Shoulders	Herbal Essence	
Approve	18 287	Shya m Kumar	67 92.36	1475	
Approve	19432	At harv Kamthe	66 38.64	1745	
Approve	61731	Raj Ojha	7091	395	

# Visual interactive Performance Scorecards





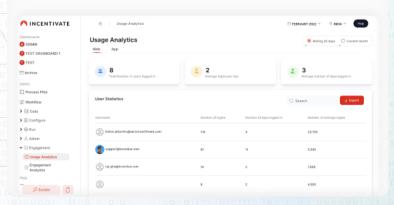




# Predictive What-if calculators for increased engagement



#### User engagement and activity tracking



## **AI-guided coaching: Capabilities**



IntelliCoach - A coach - the - coach feature for frontline managers using generative AI.

Hi Raj Kumar, first off, I want to acknowledge your consistent efforts in maintaining sales volumes, particularly with Plavtor. Despite a declining national trend, you've shown a steadyincrease in sales over the past three months, from 102 to 105 units, which is commendable. This proves your resilience and your ability to retain customers even when the marketconditions are challenging. However, I also noticed that your Janmycin sales have been decreasing month on month, going from 250 to 192 units, while the national growth rate has been increasing. This is a crucial area that we need to address to ensure you stay competitive.

Additionally, I see that your reach for outlets has been hovering around the 74% to 76% mark, while the national average national average is at 86%, and the top 10% of sales reps have an averagereach of 92%. This is another area we need to area we need to work on improving. Expanding your reach can significantly enhance your sales volumes. I'm sure with I'm sure with your skills and dedication, wecan work on a strategy to improve these numbers. Remember, Akash, while Akash, while numbers are important, our goal is to provide exceptional service and build solid relationships with relationships with ourcustomers. It's not just about improving these figures, but also about becoming a more efficient more efficient and successful sales rep. I'm confident you can turn things around, and I'm here tohelp you do just that.

Whale farm er Reach is > 90% for high-valueretailer Growth of 15% in the electrician network Analyze rep performance based based on frameworks like Distribution gap New kid on the block Competitor A is facing a distribution problem for Competitor B is aggressivelylaunching fans in distribution problem for fans in the market. fans in this area SWOT, etc. Marketing push Price value perception Extra marketing spend and rep-sides Our average selling price is 20% more

Coaching inputs generated based on company priorities priorities and guidance

#### **Key Insights**

You've made 43% more sales this month compared to previous previous month.

Baleno is the most sold model.

Your rating stands at 4.5 in Customer Satisfaction.

You've earned 44% more this month compared to previous month month earnings.

# **Security & Compliance Focus**



Robust security and comprehensive compliance processes to meet international guidelines and requirements





256-bit SSL, data encryption at rest and in transit

Comprehensive security across cloud, network, host, application, and data domains





Secure private cloud deployment on AWS, Azure or Google cloud









# **Key Performance Indicators**

Why Us?



**Improved Payout Accuracy** 

98%

Improved Salesforce Engagement

2X

Improved business metrics

**Better Revenue Trajectory** 

~10%

**Improved Customer Loyalty** 

~10%

Efficiency is the key

**Faster Change Rollout** 

>90%

>80%

**Increased Sales Bandwidth** 

>15%

Superfast Fail-Free Implementations Implementations

**Faster Processing & Operations** 

>70%

# **Team Composition**



## Implementation team composition:

Project Manager, Lead, Implementation specialist, Business Analyst

## **Support team composition:**

Coordinator, L1 Engineer, L2 Engineer, L3 Engineer

# **Client Reference**



Sr. No	Client	Contact	Email ID	
1	Al Jomaih Bottling Plants   Pepsi Saudi Arabia	KF Shariff	KFshariff@ALJOMAIHBEV.com	
2	Motilal Oswal Financial Services	Dinesh Fulwani	dinesh.fulwani@motilaloswal.com	

### **Our Esteemed Clients**







**GENASYS** 





**BAJAJ HOUSING FINANCE LIMITED** 





































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## **Ready to Transform Your Business**

Connect with us **to innovate together**contact@mphatek.com

# **THANK YOU**

